

Realtor[®] Survey

Realtor Name _____

Customer Name _____

Property Address _____

Thank you for allowing me to help in your search for a new home. Because I am continuously striving to improve on the service I provide my customers, I would appreciate you taking the time to complete the following survey. This information will be used in future showings, home purchase transactions, and sales transactions.

1. Is this your first home purchase? Yes No
2. Is this your first time working with a Realtor? Yes No
3. How did you decide which real estate company to use? _____
4. What was your first impression of our office? Excellent Good Fair Poor
5. How did you feel your initial call was handled? Excellent Good Fair Poor
6. Was I friendly and helpful? Yes No
7. Do you feel that, as your Realtor, I had your best interests in mind? Yes No
8. Were the properties I showed you to your specifications? If no, why not?

9. Do you feel that I did the research required to assist you in your search? If no, why not?

10. Was the contract explained to your satisfaction? If no, why not? Yes No

11. Did you feel the closing process went smoothly? If no, why not? Yes No

12. Was I able to meet or exceed your expectations? How? Yes No

13. Would you use my services again in the future? Yes No
14. Would you refer your friends and family to this company or me? Yes No
15. Additional comments: _____
